10 YEAR WARRANTY
TEN - YEAR
Replacement *

serene living

S2026-7 Heating Panel

Thank you for purchasing our model S 2026-7 Heating Panel .

Serene Heaters are designed and manufactured to the highest possible standards and you can depend on us to stand behind our products.

What this warranty covers

SERENE Industries Limited warrants to the **original purchaser of the product** that if there is any defect in workmanship or materials resulting in the product malfunctioning the product will be replaced.

How long coverage lasts

This warranty is valid for a period of 10 years **from the registered date of purchase.**

What is not covered by this warranty

- This warranty does not apply to any part of this product which has been subject to misuse, neglect, alteration, incorrect installation, accident or to damage caused by transportation, flooding, fire or acts of God.
- This warranty does not include any service guarantee and does not extend to cover any direct or indirect consequential loss, damage or injury of any kind.
- This warranty does not include breakage of glass or plastic components. Serene Industries Ltd is not forwarding freight charges or losses in transit.

What SERENE will do:

Liability under the warranty is limited to replacement of any malfunctioning product. The benefits conferred by this warranty are in addition to all other rights and remedies which the consumer has under the Consumer Guarantees Act in New Zealand, and the Trade Practices Act in Australia.

SERENE Industries Limited reserves the right to alter the design or improve any of its products without any obligation to incorporate these alterations into any previously manufactured product.

How to make a claim

To make a warranty claim - take the product, along with this warranty form and your proof of purchase **back to where you purchased the product.**

Important

Please keep this warranty form and your purchase receipt. To guarantee warranty service, please complete this form at the date of purchase and file safely along with your purchase receipt.

This warranty form is required should you need to make a claim.

Purchase Details

Purchasers name:

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Purchasers address:

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Purchased from:

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Date purchased:

Model number: **Serial number:**

Installed by:

New Zealand Call Center: (03)3445560

Australian Call Center: (3) 8354 4133

For full product details go to : www.serene-ind.com

Rev 1. 07 March 2016